



Technology Resources: Creatively Connecting with Clients

Communication Devices

1. Grandpad



- **Website:** [Link to Grandpad Website](#)
- "Grandpad" by Consumer Cellular is a customized Nexus 7 tablet for older people. The customized tablet comes with wireless charging cradle, setup guide, and handy stylus for navigation.
- **A monthly subscription provides the convenience of unlimited 4G LTE data, ad-free unlimited streaming music, customizable security options, mobile access for caregivers and family, and more. It's about \$200. with \$40 service fee. It has good reviews unless you are in a location where you can't get good cellular reception.**
- Where can I get **GrandPad**? Anyone in the U.S. can order a **GrandPad** for their family through Consumer Cellular. **GrandPad** also may be available to business partners around the world. For more information, please contact us at info@grandpad.net or call us at 1-800-704-9412. It's also available at Target and Best Buy. It doesn't look like it's available on Amazon but you can buy styluses, covers, accessories, there.
- Uses Consumer Cellular who "piggy-backs" its service through T-Mobile and AT&T. A **subscription to GrandPad** service is just \$40 a **month**, and includes unlimited data, unlimited video calling, unlimited ad-free streaming music, and more

2. Echo Show



Stand sold separately

- **Link to website: [Echo Show- Amazon](#)**
- Everything the first generation Echo (like an Alexa) can do PLUS a smart video screen
- Make video calls to anyone with Skype, the Alexa app, an Echo Spot, or Echo Show.
- Your new kitchen companion - watch recipe videos, set timers and alarms, and add items to your shopping list.

3. TABLETS

- iPad



- The iPad is a tablet computer developed by Apple. It is smaller than a typical laptop, but significantly larger than the average smartphone. The iPad does not include a keyboard or a trackpad, but instead has a touchscreen interface, which is used to control the device. Like the iPhone, the iPad runs Apple's iOS operating system.
- **[Wifi iPad on Amazon for \\$280 plus AppleCare+ for iPad \(2 Years\) for \\$69 and iPad protector case and screen- \\$26.](#)**

- **Kindle Fire**



- Kindle Fire is a low-priced tablet with all the things most people want from a tablet packed into an easy-to-hold package: e-mail, web browsing, players for video and music content, an e-reader, a great online content store, and access to tens of thousands of Android apps.
- [Kindle Fire on Amazon](#) Refurbished for \$70; plus \$13 for two-year warranty

- **Lenovo-Android Tablet**



- The Lenovo Smart Tab is a great FHD 10.1" Android tablet for multiuse or family use, with Smart Screen and Amazon Alexa functionality. Dock it to the detachable Smart Dock and ask Alexa questions, play videos, and enjoy music with loud, crisp sound. Control your smart home automation devices from across the room with far-field voice pickup features. When you're ready to go, simply undock your Lenovo Smart Tab, and this premium, kid-friendly tablet is ready to take anywhere.
- [Lenovo-Android RENEWED tablet on Amazon](#) for \$105 plus \$30 for two-year warranty



- [Lenovo Website](#)

4. Facebook Portal

[Portal purchase options](#)



- Smart Camera automatically pans and zooms to keep up with the action. Move and talk freely and always stay in frame.
- When someone enters the room, Smart Camera automatically widens to keep everyone in view.
- Smart Sound enhances the voice of whoever is talking, while minimizing background noise.
- You can disable the camera and microphone on Portal with a single tap or with a sliding switch. A red light next to the lens indicates the camera and microphone are off.
- Portal comes with Alexa Built-in, so you can see and do more. Use your voice to control your smart home and check who's at the front door, listen to your favorite music, watch the news and more, hands-free.

[General Facebook Portal trouble shooting](#)

5. Amazon Alexa dropins



- By having a preset lists contacts. You can say “Alexa, Call Anne” and be connected to your loved one.
- You can also make hands-free calls to almost any number in the United States, Canada, Mexico, and the United Kingdom to stay in touch with family.
- Use your Alexa devices like an intercom and talk to any room in the house with Drop In and Announcements. Let everyone know dinner is ready, or remind the kids that it’s bedtime.
- [Echo on Amazon](#) for \$99 plus 2-year warranty for \$15

6. ClearCaptions




- For those people with hearing impairments, who are not comfortable with video chat options and/or prefer telephone communication, this is a great, free resource!
- Link to Website: [ClearCaption Website](#)
- ClearCaptions offers real-time phone captioning that allows you to see every word said on the call. “See Every Conversation. Your Calls Captioned for FREE”.
- ClearCaptions is a Federal Communications Commission (FCC) certified telephone captioning provider. The service is paid for through Title IV of the Americans with Disabilities Act (ADA), a fund which established the



Telecommunications Relay Service. **There is no cost to qualified individuals whose hearing loss inhibits their phone use.**

Additional Resources

- No Contract cell phone and plan: <https://www.consumercellular.com/shopping>
- Personal WiFi hotspot for \$80:
 - This device would allow clients to have "internet" on through a "hot spot".
 - it includes TONS of wifi data for a year
 - No extra payments, and easy to add more next year
 - Video review and purchase options in the link below.
 - [personal wifi hotspot](#)

- Kindle Fire wifi connections: Your Kindle Fire automatically detects nearby Wi-Fi networks and wireless hotspots that broadcast their network name. Some networks are open for everyone to join, while others require a password to connect. You can connect your Kindle Fire to your home Wi-Fi network, public Wi-Fi networks, and some enterprise private networks.
 - Swipe down from the top of the screen to show Quick Settings, and then tap Wireless.
 - Verify that Airplane Mode is Off.
 - Next to Wi-Fi, tap On.
 - Tap a network to connect to it. If you see a lock  icon, a network password is required. Enter the Wi-Fi network password, and then tap Connect.
Note: If you don't know the password, check with the person who set up the network.
 - After you connect to a Wi-Fi network, your Kindle Fire automatically connects to the network again when it's in range. If more than one network is in range, your Kindle Fire automatically connects to the last network used. Having trouble? [Can't Connect to Wi-Fi](#)

Communication App's

These can be used by families and professionals!



Google Duo

- Google Duo is free to use, enables one-to-one video and voice calls and it works across both iOS and Android devices - unlike Apple's FaceTime.
- Both parties download the app for free.
- **Google Duo** is one of the best video calling apps for Android. It allows you to make simple and stable video calls to friends and family. It's simple and straightforward to log in and verify your number.

Marco Polo -  Marco Polo download the free app onto your phone

- Make and send recorded video messages to your loved one - it's like sending a personalized movie for them to watch and then respond to by recording their own video to send back to you. Easy and fun to use!
- For grandparents, families, and close friends, speaking face to face is as easy as pressing "Start" and "Stop." Have fun with doodles and voice filters, too!

Tapgram

- Tapgram makes sending simple messages to your loved ones easy. Once you are set up, you won't need to touch a keyboard to send messages to the people that you love.
- Instead, you create messages by tapping on images and the messages can be posted to your social media feed or sent to your friends and loved ones via email. In turn, friends and family can tap on pictures to send you a reply.
- You will need a phone, tablet, or a computer with a connection, and a free tapgram account. It comes with a quick start guide.
- **Platforms:** phone, tablet, computer
- **Price:** Free

Quality of Life Tools

These can be used by families and professionals!

AUDIO BOOKS

1. **Audible** - Set up a free trial to access audio books to enjoy at home. [Click here to learn more](#)
2. **Chirpbooks - Audio Books** -NO SUBSCRIPTION. NO MEMBERSHIP FEES. [Click here to learn more.](#)



3. **Podcasts-** Free audio lectures, radio and talk programming at <https://www.iheart.com/podcast/>

Headphones

https://www.amazon.com/s?k=best+headphones+for+older+adults&ref=nb_sb_noss

Qi Gong for Beginners

<https://www.youtube.com/watch?v=lyINAjEoTIs>

<https://www.youtube.com/watch?v=cwlvTcWR3Gs>